



ARIGHT WORD PRODUCT RETURN FORM

If you are not completely satisfied within 10 days of receiving your order, just return the program for refund or credit. Materials returned must be in re-sellable condition, as follows: (1) Workbook must not be marked; AND (2) all discs inside original envelope must remain sealed. Shipping & handling fee, plus 10% restocking fee, are not refunded.

TODAY'S DATE	Order Number (See invoice or packing list)	
FIRST NAME:	LAST NAME:	
ADDRESS:	TELEPHONE:	
CITY / STATE:	E-MAIL:	
ZIP CODE:		

Return Process

1. Please read the Aright Word return policy to see if your product qualifies for return. Generally, any product with (1) the disc pouch that has not been opened, and (2) unmarked work book, will qualify for return and refund.
2. Fill-out this form to submit on-line at www.arightword.com/contact or fax back to (626) 226-4059.
3. Arightword will e-mail you a RMA number to include with the ship-back.
4. Mail-back the entire program, in its original packaging (original master carton preferred), except for shrink-wrap. Please include all discs and work book—if any.
5. For products that meet original packaging qualification, Aright Word will refund the entire purchase price plus original shipping charge, minus 10% restocking fee. Your return product ship back cost will not be refunded.
6. Any product returned not in resalable condition (i.e. marked work book or has sealed disc opened) will be credited only 30% of original product price and original shipping charge.

Program Name	Reason For Return

THANK YOU FOR YOUR PURCHASE